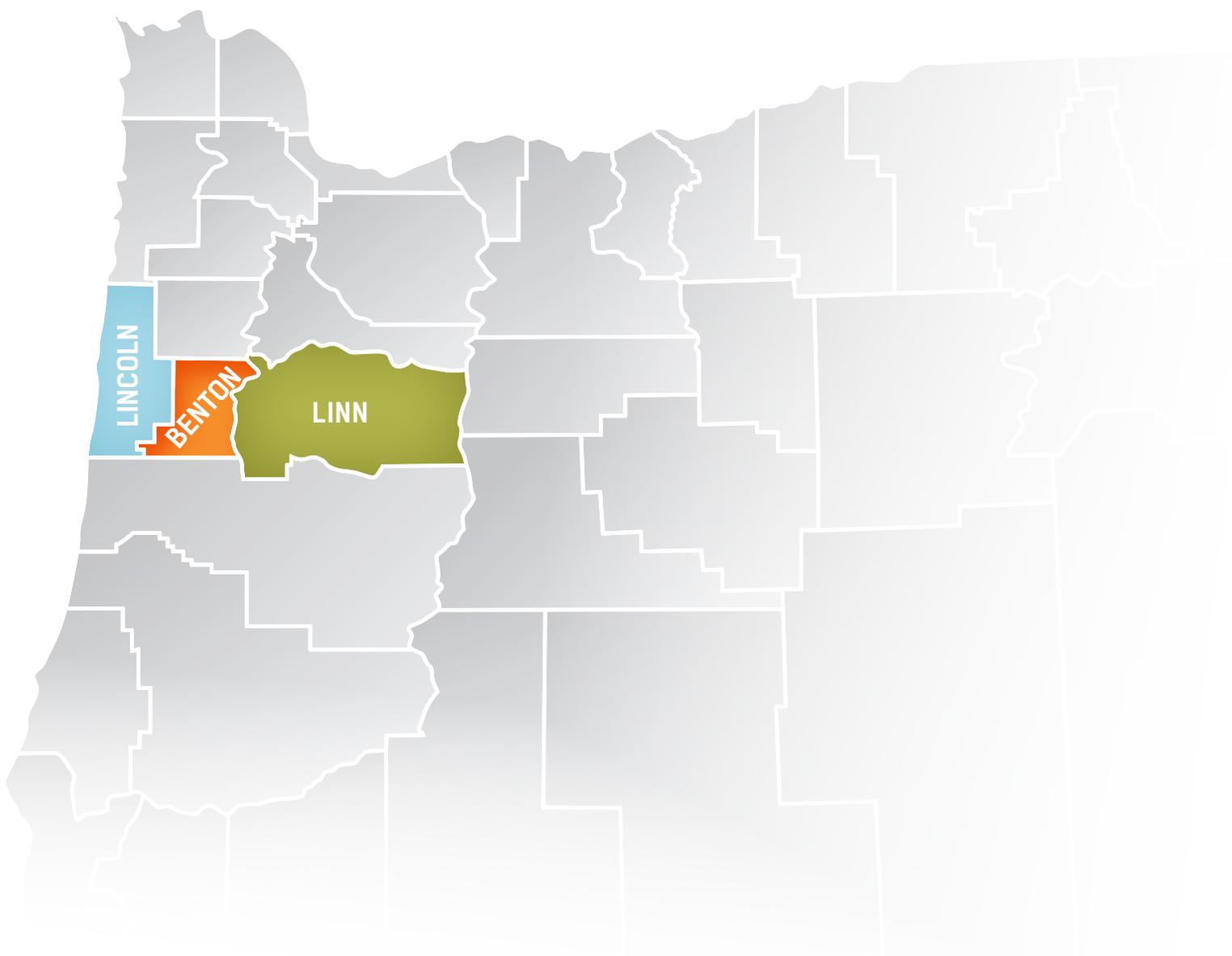


IHN-CCO Transformation

Summary of Current Pilots

January 2018

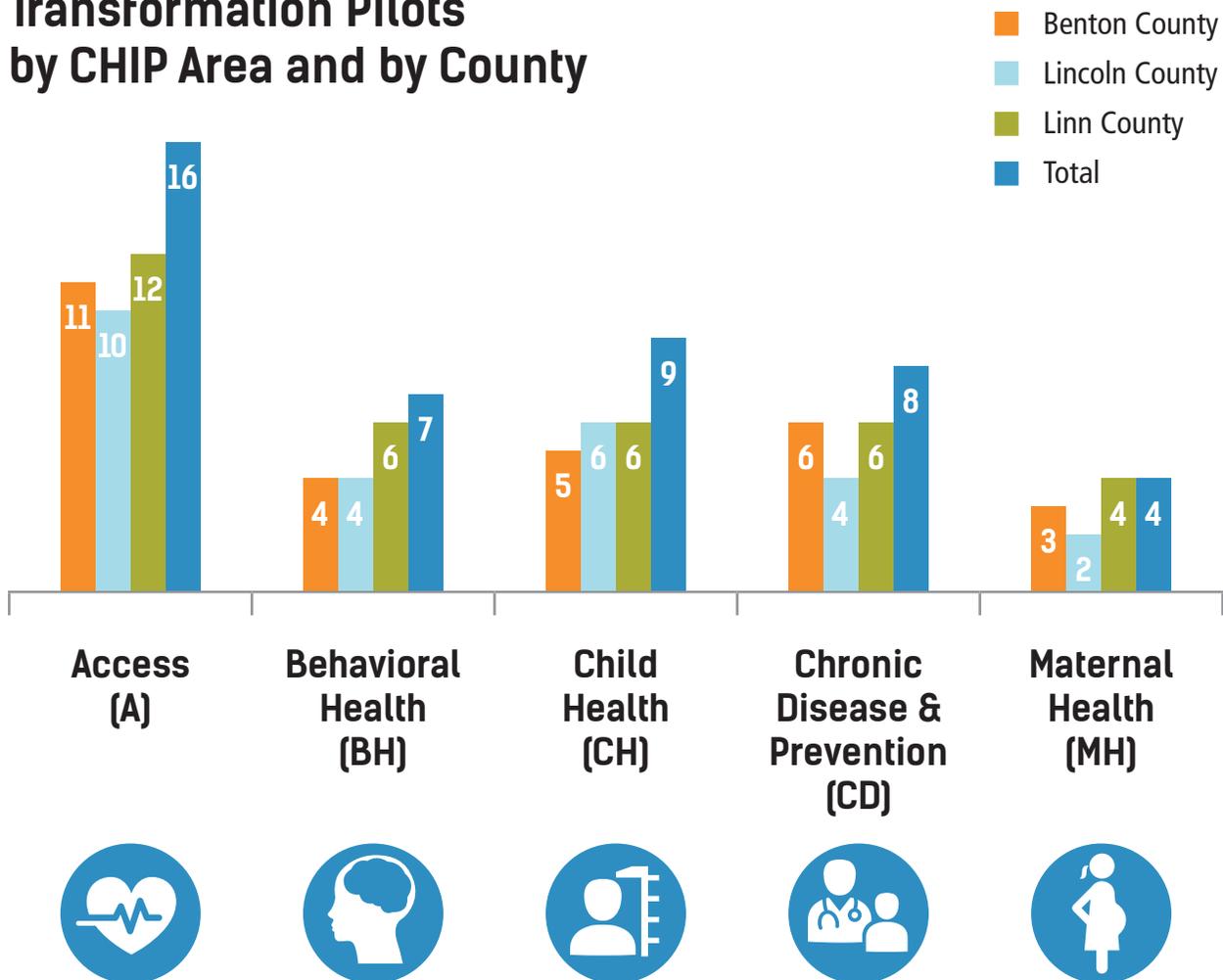


These are the active InterCommunity Health Network Coordinated Care Organization (IHN-CCO) Transformation pilots in Benton, Lincoln, and Linn Counties.

Pilots are selected from a competitive Request for Proposals process. The goal is to achieve better quality healthcare, lower costs, and more access to services. To be considered, pilots must meet at least one of the Eight Elements of Transformation and at least one Community Health Improvement (CHIP) area.

For more information, please visit IHNtogether.org.

Transformation Pilots by CHIP Area and by County



The CHIP areas addressed by each pilot are shown by the icons. The small numbers below the icons reflect the Outcomes and Indicators Concepts outlined in the CHIP Addendum – January 2016.

Breastfeeding Support Services

Date range: July 2016 – September 2018

Location: Linn County

Sites: Samaritan Mid-Valley Pediatrics and Linn County Women, Infants, and Children (WIC)

This pilot places a Spanish speaking Lactation Consultant in a medical clinic. The goal is to promote and support new mothers trying to breastfeed their babies.

Health Outcomes:

- Increase the number of women who breastfeed
- Increase the length of time women breastfeed
- Help providers work together to make sure women receive the care they need
- Connect women with WIC and other community resources



Sustainability: If successful, Willamette Nutrition Services will work with IHN-CCO on a contract to keep providing services.

CHANCE 2nd Chance

Date range: July 2017 – June 2018

Location: Linn County

Site: Communities Helping Addicts Negotiate Change Effectively (CHANCE)

This pilot provides a system of support for peers, people with mental health conditions, and addiction recovery. The pilot is focused on emergency housing assistance, transitional housing support, transportation support, entering into the community, and education around quality health, health care, and navigation.

Health Outcomes:

- Increase employment rates
- Increase access to necessary support networks
- Increase permanent housing for addicts



Sustainability: If successful, CHANCE will work with IHN-CCO to contract for additional Peer Support Services.

Children's SDoH and ACEs Screening

Date range: January 2018 – December 2018

Location: Linn County

Site: MidValley Children's Clinic

MidValley Children's Clinic is adding a screening tool for Social Determinants of Health (SDoH) and Adverse Childhood Experiences (ACEs) at well-child checks. The pilot goal is to improve the health and wellbeing of families who are dealing with violence and trauma, and who need to be connected with community resources.

Health Outcomes:

- Identify families in need of community resources
- Provide resource connections to families in need
- Improve the health and wellbeing of families



Sustainability: If successful, MidValley Children's Clinic will continue using the screening tool and connecting families to community resources.

Community Doula

Date range: January 2018 – December 2018

Location: Benton, Lincoln, and Linn Counties

Site: Heart of the Valley Birth and Beyond

Birth doulas are Traditional Health Workers that build trusting relationships with pregnant women and provide physical, emotional, and informational support during labor and birth. The goals of the pilot are to increase the number of birth doulas, improve health outcomes, and evaluate medical cost savings for pregnant members of IHN-CCO.

Health Outcomes:

- Increase number of women trained as birth doulas
- Improve birth outcomes such as prematurity, cesarean-section and pain medication use



Sustainability: If successful, Heart of the Valley Birth and Beyond will bill for services and seek out funding for the training portions of the pilot.

Community Paramedic 2

Date range: July 2017 – June 2018

Locations: Linn County

Sites: Albany Fire Department

This pilot provides an opportunity for paramedics to work outside of their normal emergency response and transport roles. The paramedics help IHN-CCO members use emergency care resources better and increase access to Primary Care Physicians (PCPs) and community resources.

Health Outcomes:

- Decrease non-emergent use of the emergency department
- Increase access to PCPs
- Reduce healthcare costs due to poor healthcare usage



Sustainability: If successful, the Albany Fire Department will work with IHN-CCO to contract for services.

Eating Disorders Specialty Care Teams

Date range: September 2016 – February 2018

Locations: Benton, Lincoln, and Linn Counties

Sites: Primary Care Physicians in Benton, Lincoln, and Linn Counties

This pilot uses Coordinated Specialty Care Teams (CSCTs) which are teams that are trained to treat eating disorders. This model is useful when a community is too small to support a specialty clinic.

Health Outcomes:

- Create a process to get members to CSCTs
- Recruit and train medical providers
- Recruit and train mental health specialists and nutritionists
- Increase correct diagnoses of eating disorders and decrease hospital stays



Sustainability: If successful, the pilot will make recommendations to continue these efforts within the operations of Samaritan Health Services.

Expanding Health Care Coordination

Date range: November 2016 – April 2018

Locations: Benton and Linn Counties

Sites: Samaritan Family Medicine Resident Clinics in Albany, Corvallis, and Lebanon

This pilot expands the role of Medical Assistants (MAs). The MAs will make phone calls, send reminders, and follow-up with members so they are aware of needed screenings and appointments. MAs will take on new duties in the exam room so providers have more time to spend with patients.

Health Outcomes:

- Improve patient and provider satisfaction
- Improve clinic quality measures
- Improve population health through disease control and prevention



Sustainability: If successful, clinics will maintain additional MA services using cost savings and increased access.

Family Support Project

Date range: January 2017 – April 2018

Locations: Benton and Lincoln Counties

Sites: Benton and Lincoln County schools

This pilot uses Family Support Liaisons (FSLs) in the schools. FSLs help families meet their basic needs. This model has worked well in Linn County. The pilot expands the model to Benton and Lincoln Counties.

Health Outcomes:

- Serve 90-100 families in Benton and Lincoln Counties
- Link youth with social services and Patient-Centered Primary Care Homes
- Ensure that families in need have access to care



Sustainability: If successful, the Family Support Liaisons will use existing structure within the Linn Benton Lincoln Education Service District to bill Medicaid.

Health Equity Summits and Trainings

Date range: January 2018 – December 2018

Location: Benton, Lincoln, and Linn Counties

Sites: Willamette Neighborhood Housing Services and the Health Equity Workgroup

This pilot works to put on health equity summits and trainings across Benton, Lincoln, and Linn Counties. These trainings identify and develop strategies and approaches that best meet local needs. The goal is to make sure that the health equity lens is used in the delivery of healthcare and social services.

Health Outcomes:

- Create a plan to address health equity issues faced by IHN-CCO members
- Increase collaboration among local organizations
- Improve provider understanding of health equity



A2

Sustainability: If successful, Health Equity Summits and Trainings will continue the trainings with fees to cover costs.

Improving Infant and Child Health in Lincoln County

Date range: July 2017 – June 2018

Location: Lincoln County

Site: Lincoln County Health and Human Services

This pilot supports families and healthy growth and development with babies 0-4 years. The pilot works to enroll families in the Parents as Teachers (PAT) program to provide skills around communication and child development, and provides links to resources.

Health Outcomes:

- Improve Ages and Stages Questionnaire (ASQ) scores
- Increase immunization rates
- Increase the number of families enrolled in the PAT program



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Sustainability: If successful, Lincoln County Health and Human Services will work with billing partners and other funding streams to continue providing services.

Oral Health Equity in Vulnerable Populations

Date range: July 2017 – June 2018

Location: Benton and Linn Counties

Sites: Boys & Girls Club of Albany and the Community Health Centers of Benton and Linn Counties

This pilot offers bilingual oral health education in community based settings such as senior centers and schools. The pilot aims to help organizations connect and work together to improve oral health.

Health Outcomes:

- Increase understanding of the importance of dental health
- Increase sealant rates for IHN-CCO members
- Improve return of consent forms for school-based sealant programs



Sustainability: If successful, the pilot will work with schools to continue education and will offer billable services in older adult settings.

Peer Wellness Specialist Training

Date range: January 2018 – December 2018

Location: Benton County (impacting Benton, Lincoln, and Linn Counties)

Sites: Family Tree Relief Nursery and Traditional Health Worker Workgroup

This pilot will have certified training courses for Peer Wellness Specialists (PWSs) in the tri-county area. PWSs are Peer Support Specialists (peers trained in addiction and recovery) with additional training. They work to help people become healthier.

Health Outcomes:

- Identify members in need of Peer Wellness Services
- Increase the number of PWSs working in the region



Sustainability: If successful, the training will continued to be offered by the Traditional Health Worker Hub at an affordable cost.

Pharmacist Prescribing Contraception

Date range: June 2016 – May 2018

Locations: Benton, Lincoln, and Linn Counties

Sites: Samaritan Retail Pharmacies in Benton, Lincoln, and Linn Counties

This pilot provides hormonal birth control to women in the pharmacy. Women can receive contraception counseling and birth control from a pharmacist without needing an appointment with a medical provider.

Health Outcomes:

- Reduce unintended pregnancies
- Increase access for women to hormonal birth control
- Reduce healthcare costs by having less expensive options for getting birth control



Sustainability: If successful, Samaritan Pharmacies will work with IHN-CCO on a contract to keep providing services.

Regional Health Education Hub

Date range: January 2018 – December 2018

Location: Benton, Lincoln, and Linn Counties

Site: Samaritan Health Services Health Education

This pilot transforms the delivery of health education in the tri-county region by establishing a central health education hub. This allows community members, social service agencies, and healthcare professionals to easily access the full range of health education offered.

Health Outcomes:

- Improve member chronic disease self-management skills
- Reduce overall healthcare utilization
- Decrease Emergency Department visits



Sustainability: If successful, the partnerships will continue and funding will occur through cost-sharing and insurance contracts.

Social Determinant of Health Screening with a Veggie Rx Intervention

Date range: July 2017 – June 2018

Location: Benton and Linn Counties

Sites: Community Health Centers of Benton and Linn Counties

This pilot increases food screening in the Patient-Centered Primary Care Home. The pilot partners with local food agencies and programs, working to provide resources to those with food security needs.

Health Outcomes:

- Increase the availability of fresh fruits and vegetables to meet daily needs of individuals and families
- Create and improve referral pathways for food security screening and interventions
- Increase the number of IHN-CCO members screened for food security



Sustainability: If successful, the Community Health Centers of Benton and Linn Counties will continue to provide food security services.

The Warren Project: Nature Therapy

Date range: November 2016 – April 2018

Location: Lincoln County

Site: The Olalla Center for Children and Families

This pilot provides mental and behavioral health care to under-served children and families in a natural setting. The pilot helps children reflect, heal, and learn new coping strategies to find hope and motivation for the future.

Health Outcomes:

- Improve the child's connection to their culture
- Decrease in mental health or behavioral health needs
- Improve the child's quality of life



Sustainability: If successful, Olalla Center for Children and Families will work with IHN-CCO on a contract to keep providing services.

Traditional Health Worker Hub

Date range: July 2017 – December 2018

Location: Benton County (impacting Benton, Lincoln, and Linn Counties)

Site: Benton County Health Services

This pilot creates a Traditional Health Worker (THW) Training Hub in Benton County to train and supervise THWs. The pilot provides training and education in the issues, barriers, solutions, and strategies that best fit the needs of the community and their work in primary care.

Health Outcomes:

- Workforce will better represent the local population
- 20 THWs will have completed certification and be eligible to enroll in the Oregon Health Authority’s state registry



A2

Sustainability: If successful, the Traditional Health Worker Hub will be self-sustained through payments for services.

Veggie Rx in Lincoln County

Date range: January 2018 – December 2018

Location: Lincoln County

Site: Lincoln County Health & Human Services and Lincoln County School Based Health Centers

Lincoln County Public Health and the Lincoln County School Based Health Centers will work with local food agencies and programs to provide resources to those with food security needs. Families with food security needs will be referred to Food Share of Lincoln County.

Health Outcomes:

- Improve the food security screening rate
- High graduation rate from nutrition education courses
- Increased enrollment in Food Share for members with food security needs



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Sustainability: If successful, the Lincoln County Health & Human Services will continue to provide food security services.

Youth and Child Respite Care

Date range: October 2016 – March 2018

Locations: Benton, Lincoln, and Linn Counties

Sites: Benton, Lincoln, and Linn Counties

This pilot provides temporary care (respite care) for children in the foster care system that have special mental and/or behavioral health needs. This pilot will fill an identified gap in the delivery system.

Health Outcomes:

- Recruit and certify at least 10 new families to provide respite care
- Improve the quality of life and stability for children and their foster families
- Establish a process for referring and finding safe respite care for children in foster care



Sustainability: If successful, Morrison Child and Family Services will work with IHN-CCO on a contract to keep providing services.