



Serving Linn, Benton and Lincoln County Residents

Transportation Brokerage Advisory Committee

Date: August 17, 2018
Time: 10:00 am – 11:30 am
Location: Oregon Cascades West Council of Governments
Upstairs Meeting Room, 1400 Queen Ave. SE, Albany
Video Conferencing, 203 North Main Street, Toledo
Contact: Danny Magana, 541-812-2016

1. **10:00 Call to Order and Agenda Review** **Staff**
2. **10:05 Election of Chair and Vice Chair** **Staff**
3. **10:10 Minutes from May 18, 2018** (*Attachment A*) **Chair**
ACTION: Decision on minutes
4. **10:15 Pedal Corvallis Presentation** (*Attachment B*) **Ulisses Martinez**
5. **10:35 Statistics and Budget Report** **Danny Magana**
 - *Statistics* (*Attachment C*)
 - *Costs per ride per client* (*Attachment D*)
 - *Budget report* (*Attachment E*)
6. **10:45 Well Care Pilot Project Update** (*Attachment F*) **Kara Beck**
7. **11:00 Other Business** **Chair**
 - *Legislative Updates*
 - *Member Updates*
8. **11:25 Adjournment** **Chair**
Next meeting, November 16th.

OMAP Transportation Brokerage Advisory Committee
Friday, May 18, 2018
10:00 to 11:30

Cascades West Center
 1400 Queen Ave SE – Upstairs Conference Room
 Albany, Oregon

Video Conference
 Toledo Office

Committee Members Present: Amy Peer, Laurie Barajas, Lee Lazaro, Mary Marsh-King, and Pam Barlow-Lind (video)

Members Absent: Carolyn Fry, Cheryl Landis, Fritz Darling, Janey Rowland, Jasper Smith, Suzette Boydston, and Tony Howell

Ex-Officio: Tammy Tracer (phone)

Staff Present: Brenda Mainord, Danny Magana, and Emma Chavez

TOPIC	DISCUSSION	DECISION / CONCLUSION
I. Call to order and Self-Introductions	The meeting was called to order by the Vice Chair, Lee Lazaro at 10:05 am. Introductions were conducted.	
II. Election of Chair and Vice Chair	Lee Lazaro noted that he was willing to serve as Chair. However, due to a light attendance, the agenda item was tabled for the next meeting	This agenda item was tabled for the next meeting.
III. Minutes from the May 19 th , 2017 meeting, September 15 th 2017 meeting, and January 12, 2018 meeting.	May Marsh-King moved to approve the May 19, 2017 meeting minutes, Laurie Barajas moved to approve the September 15, 2017 meeting minutes, and Amy Peer moved to approve the January 12 th , 2018 meeting minutes. Consensus was met to approve all three meeting minutes.	Consensus by the Transportation Brokerage to approve the May 19, 2017 meeting minutes, September 15, 2017 meeting minutes, and January 12, 2018 meeting minutes.
IV. Brokerage Presentation	Danny Magaña, Ride Line Brokerage Supervisor provided an update on the program. Magaña advised that the mission of Ride Line to provide a broader	

	<p>and better transportation access and service to InterCommunity Health Network-Coordinated Care Organization (IHN-CCO) and Oregon Health Plan (OHP) clients.</p> <p>The program provides access to medical appointments for members traveling to covered medical services. Transportation provided to members include; transit, ambulatory, wheelchair, stretcher, and secured.</p> <p>Ride Line consists of several pilot projects such as the Mileage Reimbursement program which provides reimbursement at 25 cents per mile to eligible clients. It also provides reimbursement for lodging and meals when program criteria is met.</p> <p>Other special projects include Bikeshare, Pedal Corvallis, Transport Training, and Defensive Driving which provides Defensive Driver, Passenger Assistance Safety and Sensitivity, and CPR classes to contracted transportation providers.</p> <p>Additionally, a new pilot program just initiated, the Member Well Care Program which will work towards finding ways to improve health outcomes in non-traditional ways.</p> <p>Magaña went on to provide an overview of statistics from the programs initiation year, 2005 to the current year, and mileage statistics for year 2017.</p> <p>Impacts to the Region’s road system include travel on I-5, Hwy 20, Hwy 34, Coastal Hwy, and other roadways traveled on a daily basis. Drivers have reported fewer delays with the completion of Pioneer Mountain Eddyville project. Road improvements have had an impact on safety, and shortened travel times for transportation provides.</p>	
<p>V. Statistics and Budget</p>	<p>Danny reviewed the Brokerage statistics and Brenda Mainord</p>	

Report	<p>reviewed the budget report.</p> <p>Lazaro questioned if Ride Line uses the Disabled American Veteran's (DAB) shuttle. Magana, noted that the Brokerage had been transporting members to and from the shuttle through a pilot project that is no longer funded. At this time, if members qualify they are transported as regular passengers directly to their appointments.</p> <p>As of February 2018, the Brokerage began a new funding structure with IHN. It is now based on achieving the metrics/quality measures set forth in the agreement.</p>	
VI. Pilot Projects	<p>Katie Trebes advised that the COG recently submitted a proposal for an Inclusionary Planning Practices in Lincoln County. The award announcement is scheduled for June 29th. Applied for \$32,550. Partnering with Cynda Bruce from Lincoln County Transit, Pam Barlow-Lind with the Confederated Tribes of Siletz Indians (CTSI), and Sandy Hyduchak, Lincoln County Public Health. Additionally, there were three participants; Joella Strong, CTSI, Doris Lam, Blue Heron In Home Care, and George Koehler, Advocate. There is a fairly strong application submitted. The work would likely be taken over by the COG Transportation Planner or Section Manager.</p>	<p>The Mileage Reimbursement and Pedal Corvallis updates will be provided at the next meeting. Pilot project staff are currently attending an out of office event.</p>
VII. Other Business	<p>House Bill (HB) 2017 is proceeding and being implemented in each County. The draft rules for the various programs are being written. The Counties (Linn, Lincoln, Benton, and Tribes) will oversee STIF funding. It may be possible for the Brokerage to have pilot projects to apply for funds.</p> <p>Pam Barlow-Lind reported that after a meeting with State staff, the Siletz Tribe received funds through HB 2017 for new placement vehicles.</p>	
VIII. Adjournment	Meeting adjourned at 10:50 am.	

GARFIELD PARK

Neighborhood Outreach Program

July - October 2017



ABOUT THE BIKESHARE

8 STATIONS 

41 BIKES 

2 ADULT TRIKES 

9 FINANCIAL SPONSORS 



PROGRAM IMPACT

455 
COMMUNITY MEMBERS & VISITORS
engaged at events

1,142
DIRECT MAIL POSTCARDS 

124 
HOUSEHOLDS
visited during door-to-door outreach


800 MAPS
distributed


800 BROCHURES
distributed

10 
EVENTS attended

All 9 survey respondents are now
VERY FAMILIAR
OR
SOMEWHAT FAMILIAR
with *Pedal Corvallis*

5 **OUT OF 9** survey respondents are now
VERY INTERESTED in *Pedal Corvallis*

OUTREACH PROGRAM GOALS



ENCOURAGE Corvallis residents—especially *InterCommunity Health Network Coordinated Care Organization (IHN-CCO)* members—to sign up for *Pedal Corvallis*.



RAISE awareness of *Pedal Corvallis*, its benefits to the community, and how it works.



UNDERSTAND how the bikeshare can be improved to better meet community needs.



For more information, go to www.OCWCOG.org/Pedal, email pedalevents@ocwcog.org, or call 541-924-8480.

PROGRAM EVENTS

- 1 Community leaders group ride and Woodstock's Pizza lunch, a *Pedal Corvallis* sponsor
- 2 Da Vinci Days
- 3 Aqua Campeones de Salud
- 4 Open Streets Corvallis
- 5-8 Back to school events at Oregon State University and Corvallis School District
- 9 Garfield Food Pantry
- 10 Corvallis Farmers Market



LOVE NOTES



"It's a really great resource to have in Corvallis. I've used it a lot to explore with friends and get to know Corvallis better. *Pedal Corvallis* has also helped me de-stress and enjoy nature."

"Fantastic opportunity for those [who] can't afford a bicycle."

"Great way to get around town."

"I sincerely appreciate the ability to ride a bike and not have to worry about it being stolen or vandalized."

MEMBERSHIP & RIDERSHIP

July 10 - October 9



229
NEW MEMBERS
joined *Pedal Corvallis*



223%
INCREASE IN
BIKESHARE TRIPS

originating from the Osborn Aquatic Center station, compared with the previous quarter

1,242
BIKESHARE TRIPS
taken by members



42%
INCREASE IN BIKESHARE TRIPS
originating from the Oregon State Credit Union station, compared with the previous quarter

KEY FINDINGS

from the 2017 IHN-CCO *Pedal Corvallis* Member Survey



68% of survey respondents
DO NOT HAVE ACCESS TO A WORKING PERSONAL BICYCLE

Most common trip purposes reported:



RECREATION



ERRANDS, APPOINTMENTS, MEETINGS

Thank you to our outreach program partners!

The Benton County Health Department Health Navigators, City of Corvallis Active Transportation Program, Osborn Aquatic Center, Garfield Park Neighborhood Association, and Acorn Outreach

Cascades West Ride Line Statistics

April 1, 2018 to June 30, 2018

<i>Number of Trips</i>	<i>Number of Clients</i>	<i>Mode</i>	
IHN			
95	7	Bus	
12	12	Comm. Bus	
129	24	Lodging	
104	18	Meals	
21	10	Meals-Escort	
13,021	602	Mileage	Trips
11	6	Parking	41384 Not shared
33	28	Secure	10523 Shared
31,023	2,349	Sedan	51907
211	122	Stretcher	
7,247	643	Wheelchair	
<u>51,907</u>	<u>3,821</u>	Sub Total	
OHP			
1	1	Comm. Bus	
27	7	Lodging	
50	8	Meals	
11	4	Meals-Escort	
856	56	Mileage	Trips
4	3	Secure	2165 Not shared
1,405	142	Sedan	389 Shared
14	11	Stretcher	2554
186	34	Wheelchair	
<u>2,554</u>	<u>266</u>	Sub Total	
54,461	4,087	Grand Total	

Denials

April	IHN	OHP
Not Coverd	10	1
Diff CCO	1	1
Not Closest		
Not Eligible	4	2
Other Resources		
Unable to Verify	1	
Misc.		
Total	16	4
May	IHN	OHP
Not Coverd	14	
Diff CCO		4
Not Closest	1	
Not Eligible	4	1
Other Resources		
Unable to Verify	2	
Misc.		1
Total	21	6
June	IHN	OHP
Not Coverd	7	
Diff CCO		1
Not Closest		
Not Eligible	2	1
Other Resources		
Unable to Verify		
Misc.		
Total	9	2

Number of answered calls during this quarter was 26,483

Information provided is for the QUARTER

April 1, 2018 to June 30, 2018

		Number Trips	Cost of Trips	Average Charge Per Trip	Unduplicated Clients	Trips Per Client	Charge Per Client
Benton	Sedan	5,397	\$ 177,585.88	\$ 32.90	408	13	\$ 435.26
Lincoln	Sedan	5,605	\$ 354,765.38	\$ 63.29	520	11	\$ 682.24
Linn	Sedan	20,824	\$ 719,309.18	\$ 34.54	1,496	14	\$ 480.82
Other Co's	Sedan	600	\$ 27,418.53	\$ 45.70	33	18	\$ 830.86
Benton	Wheelchair	1,320	\$ 49,513.73	\$ 37.51	118	11	\$ 419.61
Lincoln	Wheelchair	909	\$ 49,888.86	\$ 54.88	77	12	\$ 647.91
Linn	Wheelchair	5,028	\$ 257,071.01	\$ 51.13	456	11	\$ 563.75
Other Co's	Wheelchair	176	\$8,494.27	\$48.26	18	10	\$471.90
Benton	Mileage	1,249	\$ 8,509.47	\$ 6.81	67	19	\$ 127.01
Lincoln	Mileage	3,652	\$ 35,886.96	\$ 9.83	213	17	\$ 168.48
Linn	Mileage	8,800	\$ 57,831.46	\$ 6.57	371	24	\$ 155.88
Other Co's	Mileage	176	\$ 2,265.69	\$ 12.87	3	59	\$ 755.23

Charge is based on the transportation providers base rate plus mileage rate per trip

RIDELINE BROKERAGE

June 30, 2018

FY 18

CASCADES WEST COUNCIL OF GOVERNMENTS		
FY 2017-2018 Budget Summary / Financial Statement ending balance		
Description	Budget	Ending Balance
Coordinated Care IHN CCO	7,267,487	6,404,056
Title XIX DHS FFS	412,000	500,414
Contract Revenue		
Miscellaneous		13,746
TOTAL REVENUE	7,679,487	6,918,216
Wages	544,675	496,401
Leave	29,482	27,494
Benefits	380,007	322,830
TOTAL PERSONNEL	954,164	846,725
Contract Expense	6,259,382	7,111,258
Materials and Supplies	465,941	298,249
TOTAL MATERIALS & SUPPLIES	6,725,323	7,409,507
GAIN / (LOSS)	-	(1,338,016)

Well Care Transportation Workflow

Participant

- Indicates lack of transportation to identified need or service.

Health Care Staff

- Identify whether transportation is needed. If yes, ask if it would be alright to refer to Ride Line Well Care Program to schedule a ride.
- Record contact info and make referral via email, fax or phone.

Well Care Coordinator

- Receives referral of participants in need of transportation services.
- Contacts participants for intake process and transportation scheduling.
- Documents stats and utilization.